

Agenda

March 18–20, 2019

Marriott Harbor Beach
Resort & Spa
Ft. Lauderdale, Florida

2019 Madison Advisors CCM Executive Roundtable

Monday, March 18, 2019

7:00 PM – 10:00 PM	Join us for a Welcome Reception Enjoy cocktails, heavy hors d'oeuvres and great conversation!	OUTDOOR TERRACE
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Tuesday, March 19, 2019

7:00 AM – 8:00 AM	Breakfast	CARIBBEAN I, II, III
8:15 AM – 8:30 AM	Welcome and Sessions Agenda Review	CARIBBEAN IV
8:30 AM – 9:30 AM	SEGMENT ONE: Keys to Creating an Effective Vendor Management Process, Center of Excellence or Oversight Team that Works	CARIBBEAN IV
9:30 AM – 10:30 AM	SEGMENT TWO: Can CCM Providers Deliver Anything Better or Quicker than Your PSP or Internal Resources? Why a Hybrid Solution May Be Your Answer to Overcoming Obstacles and Creating a Strategy for Success	CARIBBEAN IV
10:30 AM – 10:45 AM	Break	
10:45 AM – 12:00 PM	SEGMENT THREE: Strategies for Marrying Your Transactional, POD and Fulfillment Work	CARIBBEAN IV
12:00 PM – 1:00 PM	Enjoy lunch with Crawford Technologies	CARIBBEAN I, II, III
1:15 PM – 2:15 PM	SEGMENT FOUR: Right Size In-house Operations (Multi-site, Consolidate, Overflow, DRP)	CARIBBEAN IV
2:15 PM – 3:15 PM	Open Mic—Enterprise attendees can share CCM successes, challenges, and gather feedback from the group	CARIBBEAN IV
3:15 PM – 3:30 PM	Break	
3:30 PM – 4:45 PM	Meet the Sponsors! Get All Your Questions Answered During a Fun Rapid-Fire Q&A	CARIBBEAN IV
7:00 PM – 10:00 PM	Cocktail Reception and Dinner with Members of the Quadiant Team	OCEAN BALLROOM III

(continued on next page)

Wednesday, March 20, 2019

7:00 AM – 8:00 AM	Breakfast	CARIBBEAN I, II, III
8:00 AM – 9:00 AM	SEGMENT FIVE: Best Practices Within a Print Service Provider’s Environment— Can They Walk the Talk?	CARIBBEAN IV
9:00 AM – 10:00 AM	SEGMENT SIX: CCM Providers: Can Their Solution Do What’s Promised? How to Separate the Wheat from the Chaff	CARIBBEAN IV
10:00 AM – 10:15 AM	Break	
10:15 AM – 11:15 AM	Open Mic—Enterprise attendees can share CCM successes, challenges, and gather feedback from the group	CARIBBEAN IV
11:15 AM – 12:30 PM	Enjoy lunch with Canon	CARIBBEAN I, II, III
12:50 PM	Those attending the Canon CEC Facility Experience, please meet at the Caribbean Entrance	
1:00 PM	Depart hotel to Canon’s CEC Facility for a “ <i>Behind the Scenes Products and Services Experience</i> ” (transportation provided)	
4:00 PM	Transportation departs Canon CEC Facility to Ft. Lauderdale Airport or back to Marriott Harbor Beach Resort & Spa	

MEETING ATTIRE: Business Casual

EVENING ATTIRE: Resort Casual